

EAST SUSSEX HEALTH AND WELLBEING BOARD

MINUTES of a meeting of the East Sussex Health and Wellbeing Board held at Council Chamber, County Hall, Lewes on 28 April 2015

- PRESENT - Councillor Keith Glazier (Chair) – East Sussex County Council (ESCC)
Councillors Bill Bentley, Pat Rodohan and Trevor Webb – ESCC
Julie Fitzgerald – Healthwatch East Sussex Representative
Pennie Ford – NHS England South (South East)
Stuart Gallimore – Director of Children's Services, ESCC
Dr Elizabeth Gill – High Weald Lewes Havens CCG (Deputy Chair)
Keith Hinkley – Director of Adult Social Care and Health, ESCC
Cynthia Lyons – Director of Public Health, ESCC
Amanda Philpott – Hastings and Rother and Eastbourne, Seaford and Hailsham CCGs
Trevor Scott – Wealden District Council
Dr Martin Writer – Eastbourne, Seaford and Hailsham CCG
- ALSO PRESENT - Councillor Mike Turner – Hastings Borough Council
Councillor Martin Kenward – Rother District Council
Becky Shaw – Chief Executive, ESCC
Marie Casey – Community and Voluntary Sector Representative
Darren Grayson – Chief Executive, East Sussex Healthcare NHS Trust
Mark Streater, Chief Executive, Sussex Police and Crime Commissioner
- WITNESSES - Andrew Walker, David Herbert, Stephen Salt, Ricky Cooper and Kittie Vicious – The Q Team (for item 5)
Richard Eyre – Healthwatch East Sussex (for Item 6)
Paula Gorvett – Better Together Programme Director (for Item 7)
Anita Counsell – Head of Specialist Health Improvement (for Item 9)
Duncan Kurr and Casey Dearing – Wave Leisure (for Item 9)
Richard Bagwell – Freedom Leisure (for Item 9)

30 MINUTES OF MEETING OF HEALTH AND WELLBEING BOARD HELD ON 15 JANUARY 2015

30.1 The Minutes of the last meeting held on 15 January 2015 were approved as a correct record.

31 APOLOGIES FOR ABSENCE

31.1 Apologies for absence were received from: Councillor Claire Dowling, Wealden District Council (substitute: Trevor Scott); Councillor Tony Nicholson, Lewes District Council; Councillor Troy Tester, Eastbourne Borough Council; Colm Donaghy, Chief Executive, Sussex Partnership NHS Foundation Trust (SPFT); and Katy Bourne, Sussex Police and Crime Commissioner (substitute: Mark Streater).

32 DISCLOSURE BY ALL MEMBERS PRESENT OF PERSONAL INTERESTS IN MATTERS ON THE AGENDA

32.1 There were none.

33 URGENT ITEMS

33.1 The Board agreed to receive a report at the 7 July 2015 Board meeting to consider what actions health organisations take when dangerous air quality levels threaten the health of vulnerable members of the community. The request was made by Marie Casey following an instance of high air pollution on 10 April 2015.

34 INVOLVING PEOPLE WITH LEARNING DISABILITIES IN CHECKING THE QUALITY OF THEIR SERVICES - PRESENTATION BY THE Q TEAM

34.1 The Board warmly welcomed a presentation by the Q-Team about the Q-Kit, which is a tool the Q-Team use to consult with people with learning disabilities about the quality of their services.

34.2 The following additional information was provided following questions from Members of the Board and observers:

- The Q-Team recommended that care home managers should have short conversations and one-to-one meetings with clients to help understand their needs. The Q-Team found that many clients had hobbies that they could not undertake because management had not asked them about their needs.
- The Q-Team recommended that CCGs use the Q-Kit when they are consulting people about new services to help ensure that they commission services that are better suited and more user friendly for clients.
- If a client reported a hate crime to a member of the Q-Team during an inspection, they would have helped the client report the crime to the appropriate officer, although no such event has yet occurred. It is also important that care home staff are trained to spot hate crimes and know how to report them to the appropriate authorities.

34.3 RESOLVED:

1) to note the presentation;

2) to thank the Q-Team for their presentation and hard work, and wish them well in their future endeavours.

35 HEALTHWATCH EAST SUSSEX PUBLIC FEEDBACK CENTRE - PRESENTATION BY HEALTHWATCH EAST SUSSEX

35.1 The Board considered a presentation by Healthwatch East Sussex about its new Public Feedback Centre.

35.2 The following additional information was provided following questions from Members of the Board and observers:

- Healthwatch East Sussex has set aside a budget to help raise awareness of its Public Feedback Centre. Its advertising campaign will include:

- Informing local networks such as Action in Rural Sussex and patient participation groups; as well as local representatives who are in a position to spread the word, such as local hairdressers.
- Utilising the Healthwatch Facebook page which, with 1,100 followers, is the most popular Healthwatch Facebook page in the country.
- Carrying out a Red Bus Tour in September 2015 and a billboard campaign.
- The 'Trip Advisor' style reviews about local health services that Healthwatch will allow residents to put on its site will be pre-moderated. If any review raises a safeguarding issue, the relevant officer with safeguarding responsibilities will be alerted. The reviews will allow health providers to get a sense of how they are viewed by local residents, for example, GPs will be able to use a filter on the website so that they can see patient reviews of their surgery.
- Healthwatch recognises that a lot of chatter that would be picked up by a sentiment analysis will be misinformation, so a sentiment analysis would not directly influence Healthwatch' work programme. The main purpose of a sentiment analysis is to provide a snapshot of what is "out there" in the public sphere that can be used to keep Healthwatch informed of what people are saying.

35.3 RESOLVED:

1) to note the presentation;

2) to wish Healthwatch East Sussex well on the launch of their Public Feedback Centre.

36 EAST SUSSEX BETTER TOGETHER - PRESENTATION BY THE DIRECTOR OF ADULT SOCIAL CARE AND HEALTH

36.1 The Board considered a presentation by the Programme Director of East Sussex Better Together. The presentation provided an overview of the East Sussex Better Together (ESBT) programme.

36.2 The ESBT programme board is undertaking multiple engagement exercises to ensure that the community is more involved in the co-design and delivery of new integrated services, these include:

- Engaging through the Speak Up forum with the community and voluntary sector, which is recognised as a key stakeholder
- Setting up an advisory group working with 40 different organisations that represent hard to reach groups;
- Developing a generic blueprint of the new community services and taking it to local community forums and asking how it can be tailored for the local residents.

36.3 RESOLVED:

- 1) to note the presentation;
- 2) to agree to future update reports on the progress of ESBT as appropriate.

37 BETTER CARE FUND - REPORT BY THE DIRECTOR OF ADULT SOCIAL CARE AND HEALTH

37.1 The Board considered a report by the Director of Adult Social Care and Health that provided an update on the Better Care Fund and set out the plan for how Better Care Fund funding will be used.

37.2 RESOLVED:

- 1) to note that the approved Better Care Fund submission is consistent with the approach set out through the East Sussex Better Together Programme
- 2) to agree to receive future updates on health and social care transformation through reports on the East Sussex Better Together programme which will include, when appropriate, details about the Better Care Fund.

38 ESHT CQC REPORT - AT CLLR TURNER'S REQUEST

38.1 The Board, at Cllr Turner's request, discussed the publication of a report by the Care Quality Commission (CQC) Report on East Sussex Healthcare NHS Trust (ESHT).

38.2 The Chair said that the CQC Report was an important issue for the local health and social care economy and that HOSC, as the Committee with the remit to hold the health service to account, was holding a special meeting on 22 May 2015 to discuss it.

38.3 The Chair reminded the Board that the CQC will publish a further report in the next few weeks, having made a follow up inspection of ESHT in late-March, and that it was up to the CQC how they acted on the recommendations in the report.

38.4 Cllr Turner expressed his concern that ESHT had been rated 'inadequate' by the CQC. Cllr Turner said that he understood that there were funding issues facing ESHT but that responsibility for the shortcomings highlighted in the report ultimately fell on the management of the Trust and he believed that the time had come to look closely at the position of its leadership.

38.5 Darren Grayson, Chief Executive of ESHT, said that he was disappointed with the overall CQC rating, but he argued that the report was not all negative. Mr Grayson said that ESHT's care was rated "good" in all of the services that were inspected, and in some services, such as intensive care, the level of care that staff provided was rated very highly. Mr Grayson added that the report had noted that all patients interviewed by the CQC had been happy with the care that they had received. Mr Grayson acknowledged that some areas did need to improve and that, in the seven months since the first inspection, staff had made significant improvements and hoped that they would be included in the follow up report.

RESOLVED: To welcome the Health Overview and Scrutiny Committee's scrutiny of the CQC report.

39 MEETING TOPIC: OBESITY

39.1 The Board received presentations from the Director of Public Health and representatives of Freedom Leisure and Wave Leisure on the topic of obesity and efforts by Public Health to tackle obesity through improving proactive care.

39.2 The Board highlighted three main areas of concern regarding the issue of obesity:

- Levels of obesity continue to rise, despite the efforts to provide preventative healthcare, due to the prevailing attitudes of people towards diet and exercise.
- That wards with low breastfeeding rates appear to have a higher rate of childhood obesity.
- That providers of proactive care need to ensure that their message hits the target market, in particular, the deprived wards in East Sussex.

39.3 RESOLVED:

1) to thank Public Health, Freedom Leisure and Wave Leisure for their presentations;

2) to request a report for the October meeting of the Board on the work being done by the East Sussex Better Together programme to improve and integrate proactive care in East Sussex as part of the “proactive care” commissioning domain.

40 DATE OF NEXT MEETING: TUESDAY 7 JULY 2015, 2.30PM

40.1 The Board:

1) noted the date of the next meeting (7 July 2015); and

2) agreed to add a report to the next meeting on its terms of reference and forward plan to ensure that it is making the best possible use of its time.

The Chairman declared the meeting closed at 4.55 pm